

File A-3410

May 3, 2018

S.14(1)

Re: FOI Request 2018-034 - Notice of Decision

This is in response to your request made under the Municipal Freedom of Information and Protection of Privacy Act, R.S.O. 1990, Chapter M.56 (the "Act") for a copy of the medical assists contract between Oshawa Fire Services and Durham Region Paramedic Service including the agreement regarding what type of medical assist calls Oshawa Fire Services responds to.

Enclosed are the available records which respond to your request.

According to authority to delegate under the Act, I have responsibility for this decision.

You may request that this decision be reviewed by the Information and Privacy Commissioner at 2 Bloor Street East, Suite 1400, Toronto, Ontario, M4W 1A8. You have 30 days from the receipt of this letter to request a review.

In the event you appeal this decision, please provide the Commissioner's Office with the following:

- File number A-3410, FOI 2018-034
- A copy of this Notice
- A copy of the original request for information which you sent to the City
- Appeal Fee - \$25.00 in the form of a cheque or money order payable to the Minister of Finance.

If you require any further information, please contact Joanna Kurowski, Records and Information Analyst, City Clerk Services at the address below, by email at jkurowski@oshawa.ca, or by telephone at (905) 436-3311, ext. 2478.



Jason McWilliam
Manager, Records Information Systems
JM/jk
Enclosures

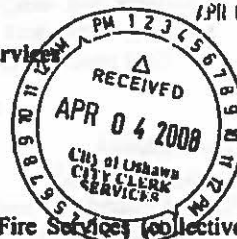
Tiered Response Agreement

Between

Durham Region Emergency Medical Services

and

Oshawa Fire Services



Durham Region Emergency Medical Services and Oshawa Fire Services (collectively "the parties") acknowledge and agree to the activation of a tiered response to medical and/or trauma emergency situations in order to provide first response resources and skills to out-of-hospital medical emergencies that have a high probability of clinical benefit from a clear response time advantage in scene arrival over the primary responding emergency medical services (EMS) resource(s) in accordance with the following criteria:

Level "A" Tiered Response

A tiered response will be requested by the Central Ambulance Communications Centre (CACC) within one (1) minute of EMS dispatch, and in conjunction with the attached Response Reference Chart, for any one (1) or more of the following emergency requests for service:

1. Respiratory Arrest (Absence of Breathing);
2. Cardiac Arrest (Absence of Pulse);
3. Unconsciousness;
4. Motor Vehicle Collision with EMS Attending; or
5. Profuse and Uncontrolled Bleeding (not including nose, vaginal, rectal or catheter site bleeds, and not on calls originating from long-term care (LTC) facilities, medical facilities or other locations with an available on-site Emergency First Responder (EFR) program or higher level of care).

A tiered response will be requested by the CACC within one (1) minute of EMS dispatch, and in conjunction with the Response Reference Chart, when the EMS response time is anticipated to be greater than ten (10) minutes for the following emergency requests for service:

1. ACUTE Chest Pain and/or Shortness of Breath/Difficulty breathing (not on calls originating from long-term care (LTC) facilities, medical facilities or other locations with an available on-site Emergency First Responder (EFR) program or higher level of care).

The CACC shall notify Oshawa Fire Services within one (1) minute of EMS dispatch in response to an emergency request for service that meets the above-noted criteria for a Level "A" Tiered Response.

The CACC shall provide all necessary call details/information during the initial and follow-up notification(s) to ensure that the details/information provided to Oshawa Fire Services are consistent with the details/information provided to EMS.

The above-noted criteria for a Level "A" Tiered Response are in addition to those situations where notification of Oshawa Fire Services is automatic, including fire suppression, rescue and/or hazardous material operations (HAZMAT).

Once a tiered response has been initiated such response shall only be cancelled if (1) the emergency request for service is cancelled by the originator of the emergency request for service, and/or (2) EMS have arrived on scene and made patient contact.

The parties acknowledge and agree that Oshawa Fire Services shall make their best efforts but that it may not be able to respond to a tiered response request when otherwise

engaged in another emergency situation or for any other reason as determined by the Oshawa Fire Services senior on-duty officer.

Oshawa Fire Services will notify the CACC of its inability to operate or respond in accordance with this Agreement as early as practicable and the CACC shall advise Durham Region EMS immediately.

CACC Responsibilities

- Activation of a tiered response to provide first response resource and skills to out-of-hospital medical emergencies pursuant to the Level "A" Tiered Response criteria set out in this Agreement.
- Provision of all necessary call details/information during the initial and/or follow-up notifications to ensure that the details/information provided to Oshawa Fire Services are consistent with the details provided to EMS.
- Advise Durham Region Emergency Medical Services of Oshawa Fire Services' inability to respond to a request for a tiered response.

Oshawa Fire Services Responsibilities

- Emergency first response, including, if necessary, first aid, oxygen, CPR and automated defibrillation.
- Fire prevention and suppression.
- Coordination of rescue and/or HAZMAT operations in cooperation with EMS to ensure patient clinical care requirements are addressed.

Durham Region Emergency Medical Services

- Coordination of all out-of-hospital medical care and transportation.
- Work cooperatively with Oshawa Fire Services during rescue and/or HAZMAT operations to ensure patient clinical care requirements are addressed.

The parties acknowledge and agree that this Agreement may be amended in writing or terminated at any time upon the mutual consent of the parties. Further, the parties commit to reviewing this Agreement on an annual basis to ensure its currency, effectiveness and applicability.

The Regional Municipality of Durham

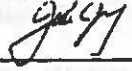
Date: *Mar. 31/08*



Director, Durham Region EMS

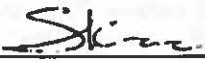
The Corporation of the City of Oshawa

Date: *Apr. 9/08*



Mayor

Date: *Apr. 9/08*



Clerk