

# Office of the City Manager Business Plan 2017

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**Service Area:** Finance; Human Resource; Legal; Strategic Initiatives

**Mission Statement:** Through authenticity, courage and trust, the City Manager’s Office is the strategic driver and visionary force that connects Oshawa and staff in service to our community.

Objectives	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
1. Continue to implement and maintain a proactive and sustainable Council-endorsed Financial Strategy.	<b>Goal:</b> Economic Prosperity and Financial Stewardship <b>Theme:</b> Financial Strategy <b>Strategy:</b> 1	Infrastructure Investment Reserve Fund Debt Management Revenue Sources Operating Costs

Objectives	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
2. Proactively address the infrastructure fiscal deficit	<b>Goal:</b> Economic Prosperity and Financial Stewardship <b>Theme:</b> Safe and Reliable Infrastructure <b>Strategy:</b> 4	Infrastructure Investment

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Objectives	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
3. Proactively work with other levels of government to advocate for and address key infrastructure needs and renewal.	<b>Goal:</b> Economic Prosperity and Financial Stewardship <b>Theme:</b> Safe and Reliable Infrastructure <b>Strategy:</b> 1 and 5	Infrastructure Investment Reserve Fund Debt Management Revenue Sources Operating Costs

Objectives	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
4. Identify and advocate for issues important to Oshawa, improving inter-governmental relations, and liaising and working with community stakeholders, public sector partners and municipal associations	<b>Goal:</b> Accountable Leadership <b>Theme:</b> Develop and Leverage Relationships <b>Strategy:</b> 1	Infrastructure Investment Reserve Fund Debt Management Revenue Sources Operating Costs

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Objectives	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
5. Continue to report on opportunities for continuous improvement utilizing a variety of approaches including Lean methodology.	<b>Goal:</b> Accountable Leadership <b>Theme:</b> Our Corporate Culture Demands Excellence and Respect <b>Strategy:</b> 5	Operating Costs

Objectives	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
6. Work with Council to ensure a focus on core programs and services at appropriate service levels.	<b>Goal:</b> Economic Prosperity and Financial Stewardship <b>Theme:</b> Responsible Taxation <b>Strategy:</b> 3	Operating Costs

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Objectives	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
7. Roll out the Performance Management program	<b>Goal:</b> Accountable Leadership <b>Theme:</b> Our Corporate Culture Demands Excellence and Respect <b>Strategy:</b> N/A	N/A

Objectives	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
8. Collective Bargaining with CUPE Local 251 (Inside Workers) and Local 3760 (Crossing Guards)	<b>Goal:</b> Accountable Leadership <b>Theme:</b> Our Corporate Culture Demands Excellence and Respect <b>Strategy:</b> N/A	Operating Costs

Objectives	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
9. Begin our journey to develop an organizational (internal) Diversity and Inclusion plan	<b>Goal:</b> Social Equity <b>Theme:</b> Enrich Our Community Through Diversity <b>Strategy:</b> 1	N/A

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Objectives	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
10. Continue to work with KPMG to revise and implement the corporate risk management framework.	<b>Goal:</b> Accountable Leadership <b>Theme:</b> Our Corporate Culture Demands Excellence and Respect <b>Strategy:</b> 5	Operating Costs

Objectives	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
11. Work with the Region of Durham and Oshawa Municipal Law Enforcement and Licensing Services to establish a system of parking administrative monetary penalties for Regional Roads in Oshawa.	<b>Goal:</b> Accountable Leadership <b>Theme:</b> Our Corporate Culture Demands Excellence and Respect <b>Strategy:</b> 1.	Operating Costs