

# Community Services Department Business Plan 2021

**Service Areas:** Fire Services; Operations Services; Recreation & Culture Services; Strategic & Business Services

**Mission Statement:** We are a dedicated team working with our residents and partners to plan, deliver and maintain safe, inclusive, dynamic and responsive programs, services, events and infrastructure in order to enhance the quality of life for our community

Strategy	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
<ul style="list-style-type: none"> <li>• Work with the community to implement Culture Counts, the Arts, Culture and Heritage Plan by advancing such matters as:               <ul style="list-style-type: none"> <li>▪ Implement the Culture Counts: Oshawa’s Arts, Culture and Heritage Plan</li> <li>▪ Implement the Public Art Master Plan</li> </ul> </li> </ul>	<p><b>Goal:</b> Cultural Vitality</p> <p><b>Theme:</b> Enrich Our Community Through Culture</p> <p><b>Strategy:</b> 1.</p>	<p>Reserve Funds Operating Costs</p>

Strategy	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
<ul style="list-style-type: none"> <li>• Continue to support the delivery of inclusive City recreation and culture programs, services and facilities to further respond to the growing needs of a diverse population through such matters as:               <ul style="list-style-type: none"> <li>▪ Support the implementation of the Diversity and Inclusion Plan.</li> <li>▪ Support the implementation of the Age-Friendly Strategy.</li> </ul> </li> </ul>	<p><b>Goal:</b> Social Equity</p> <p><b>Theme:</b> Enrich Our Community Through Diversity</p> <p><b>Strategy:</b> 2.</p>	<p>Operating Costs</p>

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Strategy	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
<ul style="list-style-type: none"> <li>• Continue addressing traffic safety concerns by advancing such matters as:               <ul style="list-style-type: none"> <li>▪ Update the Neighbourhood Traffic Management Guide</li> <li>▪ Implement the Council approved recommendations from the Municipal Parking Study</li> </ul> </li> </ul>	<p><b>Goal:</b> Social Equity</p> <p><b>Theme:</b> An Active, Healthy and Safe Community</p> <p><b>Strategy:</b> 6.</p>	<p>Reserve Funds Operating Costs</p>
Strategy	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
<ul style="list-style-type: none"> <li>• Strategically manage and sufficiently fund the City's present and future assets (roads, buildings, parks, open space and equipment) by advancing such matters as:               <ul style="list-style-type: none"> <li>▪ Implement the replacement of Parking Access and Revenue Control System</li> </ul> </li> </ul>	<p><b>Goal:</b> Economic Prosperity and Financial Stewardship</p> <p><b>Theme:</b> Safe and Reliable Infrastructure</p> <p><b>Strategy:</b> 3.</p>	<p>Reserve Funds Operating Costs</p>
Strategy	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
<ul style="list-style-type: none"> <li>• Continue to support downtown revitalization via the implementation of Plan20Twenty by advancing such matters as:               <ul style="list-style-type: none"> <li>▪ Implement Downtown Streetscape Improvements</li> </ul> </li> </ul>	<p><b>Goal:</b> Economic Prosperity and Financial Stewardship</p> <p><b>Theme:</b> Build and Further Diversify Our Economy</p> <p><b>Strategy:</b> 6.</p>	<p>Operating Costs</p>

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Strategy	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
<ul style="list-style-type: none"> <li>• Support the implementation of the Oshawa Animal Care Advisory Committee (O.A.C.A.C.) by advancing such matters as:               <ul style="list-style-type: none"> <li>▪ Liaise as Policy Advisor with the O.A.C.A.C. to advance opportunities to improve animal care within the City of Oshawa</li> </ul> </li> </ul>	<p><b>Goal:</b> Accountable Leadership</p> <p><b>Theme:</b> Deliberate Community Engagement Develop and Leverage Relationships</p> <p><b>Strategy:</b> 1</p>	Operating Costs

Strategy	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
<ul style="list-style-type: none"> <li>• Ensure strong leadership by investing in the necessary elements to create an environment of excellence and become an employer of choice that attracts and retains the best employees by advancing such matters as:               <ul style="list-style-type: none"> <li>▪ Support and implement the new work management system plan and process</li> </ul> </li> </ul>	<p><b>Goal:</b> Accountable Leadership</p> <p><b>Theme:</b> Our Corporate Culture Demands Excellence and Respect</p> <p><b>Strategy:</b> 1</p>	Operating Costs

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Strategy	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
<ul style="list-style-type: none"> <li>• Ensure emergency plans are up-to-date and tested on a regular basis by advancing such matters as:               <ul style="list-style-type: none"> <li>▪ Annual Review of the Community Risk Assessment as per O. Reg. 378/18</li> <li>▪ Implement the Council approved recommendations of the 2020 Fire Master Plan</li> </ul> </li> </ul>	<p><b>Goal:</b> Social Equity</p> <p><b>Theme:</b> An Active, Healthy and Safe Community</p> <p><b>Strategy:</b> 5.</p>	<p>Operating Costs</p>

Strategy	Relationship to Oshawa Strategic Plan	Relationship to Financial Strategy
<ul style="list-style-type: none"> <li>• Advance quality and affordable recreation opportunities to ensure significant and active use of public spaces, both indoor and outdoor by advancing such matters as:               <ul style="list-style-type: none"> <li>▪ Implement the Parks, Recreation, Library and Culture (P.R.L.C.) initiatives</li> <li>▪ Advance the Ed Broadbent Waterfront Park Feasibility Study</li> <li>▪ Implement the splash pad policy</li> </ul> </li> </ul>	<p><b>Goal:</b> Social Equity</p> <p><b>Theme:</b> An Active, Healthy and Safe Community</p> <p><b>Strategy:</b> 1.</p>	<p>Infrastructure Investment Operating Costs Revenue Sources</p>