

## Arena Protocol

The City of Oshawa has implemented the following COVID-19 measures in order to maintain a safe environment for public and staff with regards to use of City Arenas. Measures are developed in conjunction with current guidelines from Durham Region Public Health, Provincial COVID-19 Response Framework and Provincial Sport Organizations. Please review and be familiar with the following protocols:

### Before Arrival

- All arena users should be aware of signs and symptoms of COVID-19.
- All participants of a rental are required to complete the City of Oshawa online screening at [www.oshawa.ca/screening](http://www.oshawa.ca/screening) within 60 minutes prior to entering the facility, including players, coaches, instructors and parents/guardians.
- All participants of a rental are required to show proof of the successful completion of COVID-19 screening to City of Oshawa staff whom will verify the date, time and name of the individual. Proof of completion can be provided in either paper or digital format.
- It is the responsibility of the permit holder to ensure all participants have completed the online screening prior to entering the facility.

### Entrance Requirements

- Anyone who is exhibiting symptoms of COVID-19 or has had close contact, traveled or tested positive with a confirmed case cannot enter the facility.
- Upon entry, all facility users are required to [wear a mask/ face covering](#). On ice-participants may remove their face covering before entering the ice surface. Masks/face covering must be worn as soon as they leave the ice.
- Facility doors will remain closed at all times.
- There are designated areas outside of the arena for participants to line-up and wait for permission to enter the facility. Participants are required to wear a mask/face covering while waiting in line. City Staff will indicate when groups can enter the facility. All arena users of a rental are to enter the facility at the same time; no earlier than 15 minutes prior to the start of the rental.
- No more than 60 spectators are allowed into the facility.
- Parents/guardians must enter the facility at the same times as participants.
- Participants are to enter the facility dressed in equipment with the exception of skates, shoulder pads, elbow pads, helmets, gloves and goalie pads. For safety reasons participants are not allowed to enter the facility wearing skates or roller skate guards.
- Each arena has designated change zones.
- Parents/Guardians will be directed to a viewing area in the designated arena (dress appropriately for the cold).
- Participants and parents/guardians will remain in the assigned arena, with mask/face covering on.
- Participants who arrive after the rest of their rental group has entered the facility are required to contact the permit holder or team lead for screening and to ensure the rental is below capacity restrictions, prior to entering the facility.

- Parents/Guardians are required to maintain a physical distance of at least two metres from every other person in the facility.
- No outside food or drink.
- No in and out privileges.
- There is limited access to common areas (lobby) – washroom access only.
- Masks/face coverings are required in the facility at all times except for participants while they are on the ice.

## Arena Information

- 30 participants, including players, coaches and instructors are allowed on the ice.
- Physical distancing is required within all areas of the facility.
- Showers and dressing rooms are closed at this time.
- The referee room has been designated a gender neutral washroom in each arena.
- Player's benches are open only for player breaks or injury management if necessary. All bench personnel must wear a mask/face covering at all times.
- Music is not permitted to be played.
- To reduce congregating at the facility, warmups are not permitted inside or outside of the facility.
- Participants should bring a pre-filled water bottle; no sharing of water bottles.
- Participants and parents/guardians cannot enter the designated space of another arena or area of the facility. For example, a parent/guardian cannot go back and forth between arenas to watch more than one athlete at a time. Once a parents/guardian enters an arena, they are required to remain in that arena until they exit the facility.
- Signage in the facility must be adhered to.
- Participants will be assigned a dedicated change area.
- Participants must stay in dedicated change area until coaches allow access to the ice (no line-ups at the door to get on the ice).
- The permit holder and/or team lead must comply with either the [Ontario Hockey Federation](#), [Ontario Women's Hockey Association](#), [Ringette Ontario return to play guidelines and protocols](#), [Skate Ontario](#) .

## Cleaning and Disinfecting Requirements

- City of Oshawa staff is responsible for and will be cleaning, sanitizing and disinfecting touch points.
- Available washroom facilities will be cleaned as per [Public Health Guidelines](#).
- Coaches should wipe down sports equipment before and after each session.

## After Ice Rental

- All arena users of a rental must exit the facility at the same time; no more than 15 minutes after rental.
- Participants are to leave dressed in equipment, with the exception of skates, shoulder pads, elbow pads, helmets, gloves and goalie pads. For safety reasons participants are not allowed to exit the facility wearing skates or roller skate guards.
- Arena users must exit the arena and facility through the designated exit points.

## Respect Check Policy

- Individuals, organizations and user groups making use of city facilities are responsible for applying the council-approved Respect Check Policy to their programs, to champion ethical conduct, foster healthy and active lifestyles and create a safe and welcoming environment. The policy enforces a set of expectations to address inappropriate behaviours, violence and vandalism that negatively affects the experience of individuals or creates unsafe conditions in any City facility, in association with any service, program or event provided by or associated with the City of Oshawa. Additional information regarding this policy can be found on the City of Oshawa web-site <https://www.oshawa.ca/things-to-do/respect-check.asp>.

Failure to comply with the Respect Check Policy and/or COVID-19 Arena Protocols will result in the following steps being applied by City Staff to permit violators:

- First offence – Verbal warning
- Second offence – Removal of one scheduled ice time at the cost of the permit holder
- Third offence – Removal of three scheduled ice times at the cost of the permit holder
- Fourth offence – Permit holder will not be permitted ice time for the remainder of the 2020-2021 season.

## Facility Specific Information

### Delpark Homes Centre

Arena	Entrance	Exit
Pad 2	North west door of main arena entrance (North Entrance)	North west door of main arena entrance (North Entrance)
Pad 4 – sponsored by Delpark Homes	Main arena entrance (North Entrance)	Main arena entrance (North Entrance)

\*Note – contact Hemy Proshop Inc directly for skate sharpening or any other services at (416) 560-1104

- Concession services are not available.
- North public washrooms are available.
- Arena access only permitted through the North Entrance.
- Arena users will not be permitted access to any services in South End of the building (including Reception Services). For all services in the South End of the building patrons must exit the building and re-enter through the South Entrance.