

The City of Oshawa has implemented the following COVID-19 measures in order to maintain a safe environment for public and staff with regards to use of City Arenas. Please review and be familiar with the following protocols:

Before Arrival

- All arena users should be aware of signs and symptoms of COVID-19. Permit holder or team lead are required to screen and track arena users prior to entry to the facility, including participants, coaches, instructors, game officials and spectators (parent/guardian).

Entrance Requirements

- Anyone who is exhibiting symptoms of COVID-19 or has had close contact, traveled or tested positive with a confirmed case cannot enter the facility.
- Upon entry, all facility users are required to [wear a mask/ face covering](#). On ice-participants may remove their face covering before entering the ice surface. Masks/face covering must be worn as soon as they leave the ice.
- Facility doors will remain closed at all times.
- There are designated areas outside of the arena for participants to line-up and wait for permission to enter the facility. City Staff will indicate when groups can enter the facility. All arena users of a rental are to enter the facility at the same time; no earlier than 15 minutes prior to the start of the rental.
- Participants are to enter the facility dressed in equipment with the exception of skates, shoulder pads, elbow pads, helmets, gloves and goalie pads. For safety reasons participants are not allowed to enter the facility wearing skates or roller skate guards.
- Each arena has designated change zones.
- Spectators will be directed to a viewing area in the designated arena (dress appropriately for the cold).
- Participants and spectators will remain in the assigned arena, with mask/face covering on.
- Arena Users who arrive after a rental has entered the facility are required to contact the permit holder/team lead for screening and to ensure the rental is below capacity restrictions, prior to entering the facility.
- Spectators are required to maintain a physical distance of at least two metres from every other person in the facility. Limit of one spectator (parent/guardian) per participant.
- No outside food or drink.
- No in and out privileges.
- There is limited access to common areas (lobby) – washroom access only.
- Masks/Face coverings are required in the facility at all times except for participants while they are on the ice.

Arena Information

- It is the responsibility of the permit holder or team lead to ensure the arena does not exceed the maximum capacity of 50 people this would include COVID Officers/Conveners, game officials, coaches, players and spectators.
- It is the responsibility of the permit holder or team lead to determine the number of people that will be on the ice and the number of spectators. Limit of one spectator (parent/guardian) per participant.
- Physical distancing is required within all areas of the facility.
- Showers and dressing rooms are closed at this time.
- A designated gender neutral washroom is available for each arena.
- Player's benches are open. Physical distancing is required on the benches.
- Penalty boxes are closed with the exception of the timekeeper as required.
- To reduce congregating at the facility, warmups are not permitted inside or outside of the facility.
- Participants should bring a pre-filled water bottle; no sharing of water bottles.
- Participants and spectators cannot enter the designated space of another arena or area of the facility. For example, a spectator cannot go back and forth between arenas to watch more than one athlete at a time. Once a spectator enters an arena, they are required to remain in that arena until they exit the facility.
- Signage in the facility must be adhered to.
- Participants will be assigned a dedicated change area.
- Participants must stay in dedicated change area until coaches allow access to the ice (no line-ups at the door to get on the ice).
- The permit holder and/or team lead must comply with either the [Ontario Hockey Federation](#), [Ontario Women's Hockey Association](#), [Ringette Ontario return to play guidelines and protocols](#) or [Skate Ontario](#).
- Team sports may only be practiced or played if they do not allow for physical contact between players or if they have been modified to avoid physical contact between players.
- Organized team sports that are practiced or played by players in a league may only be practiced or played if the league contains no more than 50 players and does not permit its teams to play against teams outside of the league. If a league has more than 50 players, the league must divide the teams into groups of 50 or fewer players and cannot permit teams in different groups to play against one another or against teams outside of the league.

Cleaning and Disinfecting Requirements

- City of Oshawa staff is responsible for and will be cleaning, sanitizing and disinfecting touch points.
- Available washroom facilities will be cleaned as per [Public Health Guidelines](#).
- Coaches should wipe down sports equipment before and after each session.

Arena Protocol



After Ice Rental

- All arena users of a rental must exit the facility at the same time; no more than 15 minutes after rental.
- Participants are to leave dressed in equipment, with the exception of skates, shoulder pads, elbow pads, helmets, gloves and goalie pads. For safety reasons participants are not allowed to exit the facility wearing skates or roller skate guards.
- Arena users must exit the arena and facility through the designated exit points.

Respect Check Policy

- Individuals, organizations and user groups making use of city facilities are responsible for applying the council-approved Respect Check Policy to their programs, to champion ethical conduct, foster healthy and active lifestyles and create a safe and welcoming environment. The policy enforces a set of expectations to address inappropriate behaviours, violence and vandalism that negatively affects the experience of individuals or creates unsafe conditions in any City facility, in association with any service, program or event provided by or associated with the City of Oshawa. Additional information regarding this policy can be found on the City of Oshawa web-site <https://www.oshawa.ca/things-to-do/respect-check.asp>.

Failure to comply with the Respect Check Policy and/or COVID-19 Arena Protocols will result in the following steps being applied by City Staff to permit violators:

- First offence – Verbal warning
- Second offence – Removal of one scheduled ice time at the cost of the permit holder
- Third offence – Removal of three scheduled ice times at the cost of the permit holder
- Fourth offence – Permit holder will not be permitted ice time for the remainder of the 2020-2021 season.

Arena Protocol



Facility Specific Information

Delpark Homes Centre

Arena	Entrance	Exit
Pad 1	North east door of main arena entrance (north entrance)	North east door of main arena entrance (North Entrance)
Pad 2	North west door of main arena entrance (North Entrance)	North west door of main arena entrance (North Entrance)
Pad 3 – sponsored by Owasco	Main arena entrance (North Entrance)	Main arena entrance (North Entrance)
Pad 4 – sponsored by Delpark Homes	Main arena entrance (North Entrance)	Main arena entrance (North Entrance)
Hemy Proshop Inc	North east door of main arena entrance (north entrance)	North east door of main arena entrance (north entrance)

*Note – contact Hemy Proshop Inc directly for skate sharpening or any other services at (416) 560-1104

- Concession services are not available.
- North public washrooms are available.
- Arena access only permitted through the North Entrance.
- Arena users will not be permitted access to any services in South End of the building (including Reception Services). For all services in the South End of the building patrons must exit the building and re-enter through the South Entrance.

COVID Officers/Conveners and Game Officials

- For COVID Officers/Conveners one table and one chair will be available if required for each arena and set-up in the lobby adjacent the entrance to the arenas. This area is suitable for one person due to space and physical distance requirements.
- If referees are staying in the facility during buffer times below are the holding areas for in between rentals, there will still be no use of showers and capacity limit of 6 is to be complied:
 - Pad 1 Dressing Room 5 will be made available for referees on Pad 1 and 3
 - Pad 2 Dressing Room 5 will be made available for referees on Pad 2 and 4
- If timekeepers are staying in the facility they will be provided a table in Activity Room 4 labeled by Arena Pad number if required for them to have a break in between rentals.
- If the volunteers shift is lengthy we will allow for them to eat and drink at this designated table. For the safety of all arena users and staff we ask that volunteers eat/drink during buffer times.

Arena Protocol



Harman Park Arena – sponsored by Ontario Hyundai

Arena	Entrance	Exit
North Pad	North west door of main arena entrance	North west door of main arena entrance
South Pad	South west door of main arena entrance	South west door of main arena entrance

- Upper Lobby is closed except for washroom use.

COVID Officers/Conveners and Game Officials

- For COVID Officers/Conveners one table and one chair will be in the North Lobby area (by the elevator) for the North Arena and one table and chair will be in the main lobby by the whiteboard for the South Arena. This area is suitable for one person due to space and physical distance requirements.
- If referees and timekeepers are staying in the facility during buffer times the Meeting Room in between the North and South Pad will be available as a holding area for them between rentals. Capacity limit of 7 is to be complied
- If the volunteers shift is lengthy we will allow for them to eat and drink at this designated table. For the safety of all arena users and staff we ask that volunteers eat/drink during buffer times.

Donevan Recreation Complex – sponsored by Midway Nissan

Entrance	Exit
Main Entrance	Main Entrance

- Upper Lobby is closed except for washroom use.

COVID Officers/Conveners and Game Officials

- For COVID Officers/Conveners one table and one chair will be in the lower lobby. This area is suitable for one person due to space and physical distance requirements.
- If referees are staying in the arena during buffer times Dressing Room 4 will be available as a holding area for them between rentals. There will still be no use of showers and capacity limit of 2 is to be complied.
- If timekeepers are staying in the facility they will be provided a table and chair in the lower lobby for them to have a break in between rentals.
- If the volunteers shift is lengthy we will allow for them to eat and drink at this designated table. For the safety of all arena users and staff we ask that volunteers eat/drink during buffer times.